

Water... The story so far



2002
Retail Competition policy announced by Government



2005
Competition allowed under Water Industry Act – commercial use only



2013
Water Bill announced in Government

2002

2003

2005

2011

2013



2003
Water Act introduces Water Supply Licensing (WSL) regime. Threshold of 50 Megalitres introduced



2017
April – All commercial customers in England can select their Water and Wastewater retailer



2011
“Water for Life” introduced and threshold reduced to 5 Megalitres



2015
November – Government declares intent to open up competition to domestic customers

2017

2016

2015

2014

2016
October – Shadow market opens for commercial customers ahead of full market operation



2014
May – Royal Assent given. Water Act to be effective from 2017 for all commercial customers

2020
Proposed date for domestic customers to be able to choose their retailers

